

NHS Registration Policy

Patients must attend regularly to keep up their NHS dental registration. Some of our patients forget to make regular visits to see their dentist. And then, before they realise, it's been over two years.

Due to the high number of people wishing to receive NHS dental treatment and the very long waiting lists, unfortunately we have no choice but to automatically de-register patients who have not attended for two years or more.

In our practice, we try to remind our patients when they are due for their dental examinations via text message and email. However, we often find that many of our communications get returned as patients do not update their details with us.